

Obtaining Weather and Disaster Prevention Information

To ensure you can act calmly in an emergency, stay informed with the latest updates and use them for a safe evacuation.

Weather and Disaster Info During Emergencies

Emergency Alert Mail / Area Mail

Disaster and evacuation information is delivered to your smartphone/mobile phone (limited to compatible models).



TV / Radio

You can check evacuation, weather, and disaster information by pressing the [d button] on your TV.



Disaster Prevention App

Yahoo! Disaster Prevention Alerts



NHK ONE News / Disaster Prevention



Asahikawa City Official Website

You can check emergency updates and Evacuation Center openings, as well as various Hazard Maps to help you prepare for disasters.



Asahikawa City Disaster Prevention SNS

Delivering city evacuation alerts and disaster information.



Facebook



Asahikawa Kurashi App

You can check disaster updates and status of Evacuation Centers from your smartphone.



Asahikawa Local Meteorological Office (JMA)

You can check weather information on the Asahikawa Local Meteorological Office website.



River Disaster Prevention Information (MLIT)

You can check real-time water levels, flood forecasts, and live river camera images for rivers nationwide.



Hokkaido Disaster Prevention Portal (Hokkaido)

Current weather information, warnings, and advisories for Hokkaido are available here.



Understanding Your Risks During a Disaster

Web Version Asahikawa City Hazard Map

You can use your computer or smartphone to check potential flood depths, landslide risks, and the locations of Evacuation Sites & Evacuation Centers.



Asahikawa City Disaster Prevention: The "Mato-Map" All-in-One Guide PDF Version

The contents of this booklet are available as PDF data.



Asahikawa City Sediment Disaster Hazard Map

This map displays Sediment Disaster Warning Area and other high-risk areas within the city.



Asahikawa City Earthquake Disaster Prevention Map

This map displays the predicted seismic risk levels across the city during an earthquake.



Published within the page regarding the Asahikawa City Seismic Retrofit Promotion Plan, etc.

Asahikawa City Reservoir (Tameike) Hazard Map

This map displays the areas at risk of flooding due to a potential reservoir collapse within the city.



Layered Hazard Map

You can overlay and view various disaster information, such as flood-prone areas and Sediment Disaster Warning Area, on a single map.



Inundation Navi (MLIT)

You can visualize the depth of floodwaters and see how the inundation spreads if a river levee were to collapse.



Hokkaido Sediment Disaster Warning Information System

Detailed information on designated Sediment Disaster Warning Area, including location and area maps, is available for viewing.



Emergency Contact List Fire/Ambulance/Rescue **119** Crime/Accident **110**

Asahikawa City Agencies

Content	Contact Information	Phone Number
Evacuation Centers and General Disaster Information	Disaster Prevention Division	25-9840
Road Inundation / Collapse	Civil Engineering Office	36-2244
River Overflow and Bank Collapse		
Inland Flooding and Sewer Blockages	Pipeline Management Division (Maintenance Division)	24-3166
Persons Requiring Assistance During Evacuation	Welfare and Insurance Division (Welfare General Affairs Division)	25-6425
	Disaster Prevention Division	25-9840
Asahikawa City General Inquiries		26-1111

Lifeline Agencies

Content	Contact Information	Phone Number
Power Outage	Power Outage Information Toll-Free Number	0120-165-597
	Hokkaido Electric Power Network, Dohoku Regional Branch	0120-06-0124
Phone Service Disruptions and Damaged Lines	113 Center	113
	Mobile phones / PHS	0120-444-113
	Hikari Phone / Internet	0120-000-113
Lp Gas Leak / Cylinder Damage	Hokkaido LP Gas Association, Kamikawa Branch	46-3220
City Gas Leaks	Asahikawa Gas Co., Ltd.	45-2800

*Names in parentheses () denote organizational names effective as of April 2026.

Disaster Preparedness: Steps Seniors and People with Disabilities Can Take

Before a disaster strikes, check the evacuation steps that apply to your situation and write them down for quick reference.

- Disaster risks and evacuation destination
- Who to evacuate with [Alone / With family]
- Points to consider when receiving assistance
- Primary veterinary clinic and contact info.
- Welfare services utilized and contact info.
- Medications being taken, etc.



If you have difficulty evacuating on your own...

Evacuation Support for Persons Requiring Assistance

To ensure smooth evacuation for those requiring assistance, such as the elderly, people with disabilities, infants, and foreign residents who have difficulty evacuating on their own, Asahikawa City maintains a "Registry of Persons Requiring Assistance During Evacuations" and shares this information with relevant support organizations.

Regarding the Guidelines for Evacuation Support for Persons Requiring Assistance (Master Plan)



Individual Evacuation Plan

An "Individual Evacuation Plan" is a personalized plan tailored to each person's needs to ensure smooth evacuation for those requiring assistance. It outlines who will provide support, where and how to evacuate, and specific considerations needed during the evacuation.

Community disaster prevention measures and creating voluntary organizations.

During a disaster, helping one another within the community can minimize damage. Let's join our local community disaster management organizations to protect your life and the lives of those around you when an emergency occurs.



Regarding Asahikawa City Voluntary Disaster Prevention Organization



Asahikawa City Evacuation Manual (For Residents)

Please also refer to the "Asahikawa City Evacuation Manual (For Residents)." It provides detailed information on local disaster risks, essential evacuation knowledge, and emergency preparedness to help you make informed decisions during a disaster.



Asahikawa City Evacuation Manual (For Residents)



Evacuation Support System for Pregnant and Nursing Women

There is a support system for pregnant and nursing women living in flood-prone areas that provides assistance for evacuating to hotels or inns during floods.



Regarding Support for Pregnant Women, Nursing Mothers, and Infants in Asahikawa



Disaster Preparedness for Foreign Residents

Please refer to the English version of this booklet and our multilingual leaflets, which introduce apps and websites for Japanese disaster information.

Asahikawa City Disaster Prevention: The "Mato-Map" All-in-One Guide (English Edition)

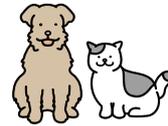


Cabinet Office: Useful apps and websites for disasters (multilingual).



Disaster Preparedness for Pets

When Evacuating to a Evacuation Center



Asahikawa City Animal Welfare Center "Animaaru":
Disaster Measures for Humans and Pets

In Asahikawa City, you can evacuate to Evacuation Centers with your pets. However, except for service dogs (such as guide dogs), pets are not allowed in the main living areas out of consideration for other evacuees. Pets must be kept in cages or carriers in designated areas.



Health management and training

Maintain your pet's health with regular vaccinations, keep them clean, and ensure they are properly trained.

- Vaccinations and external parasite control
- Brushing to remove loose hair
- Acclimatizing the pet to a cage or carrying bag
- Training for "Stay," "Come," and using designated toilet areas



Stockpiles and emergency carry-out bag for pets

Owners are responsible for preparing what their pets need during a disaster.

- Medicine and therapeutic food (Essential for pets that need them)
- Food and water (Prepare at least 5~7 days' worth until relief supplies arrive)
- Spare collar and leash (non-retractable)
- Cage / Carrying bag
- Toilet supplies like pet sheets (or litter for cats)
- Towels or brushes with their scent
- Records of owner's contact info and pet information



Preparation of Emergency Carry-Out Items

Prepare your "emergency carry-out bag" with items essential for your evacuation. Pack them in a backpack that is easy to carry. (As a guide, the weight should be 10~15 kg for men and 5~10 kg for women.)

Emergency Carry-Out Bag

Pack one emergency bag for each family member!
Only take what you can easily carry so you can move quickly.

Items to keep in your backpack (items prepared in advance)

- | | | |
|---|--|---|
| <input type="checkbox"/> Drinking water | <input type="checkbox"/> Can opener | <input type="checkbox"/> Work gloves |
| <input type="checkbox"/> Emergency food (Ready-to-eat) | <input type="checkbox"/> Writing utensils | <input type="checkbox"/> Security buzzer / Whistle |
| <input type="checkbox"/> Flashlight / Headlamp | <input type="checkbox"/> Toiletries | <input type="checkbox"/> Toothbrush set (Mouthwash, etc.) |
| <input type="checkbox"/> Rain gear (Raincoat, etc.) | <input type="checkbox"/> Hand warmers | <input type="checkbox"/> First-aid supplies / First-aid kit |
| <input type="checkbox"/> Spare batteries | <input type="checkbox"/> Clothes / Underwear | <input type="checkbox"/> Portable toilet |
| <input type="checkbox"/> Disaster prevention hood / Helmet | <input type="checkbox"/> Household medicine | <input type="checkbox"/> Blanket |
| <input type="checkbox"/> Disaster prevention radio (compact/multi-functional) | <input type="checkbox"/> Towel | <input type="checkbox"/> Slippers / Indoor shoes |

Infection Control Supplies

- Disposable masks
- Hand sanitizer (alcohol)
- Soap / Hand soap
- Wet wipes
- Tissue paper
- Thermometer

Items to carry with you when evacuating

- | | | |
|--|--|--|
| <input type="checkbox"/> Jacket (Adjustable for temperature) | <input type="checkbox"/> Prescription medication (Prescription record/Okusuri Techo) | <input type="checkbox"/> Personal seal (Inkan) |
| <input type="checkbox"/> Hospital registration cards | <input type="checkbox"/> My Number Card (Health insurance eligibility certificate, etc.) | <input type="checkbox"/> Driver's license |
| <input type="checkbox"/> Mobile battery / Charger | <input type="checkbox"/> Cash (Prepare plenty of coins) | <input type="checkbox"/> Mobile phone |
| | <input type="checkbox"/> Passport | <input type="checkbox"/> Bankbook |

Items to Pack Based on Your Family's Needs, Such as Infants, Seniors, or Those Requiring Nursing Care

Infants and Toddlers

- Maternal and Child Health Handbook
- Powdered milk / liquid milk
- Disposable baby bottle
- Neck light
- Baby food
- Spoons / paper cups
- Children's paper diapers
- Portable butt washing machine
- Baby carrier
- Baby wipes

Elderly and Those Requiring Nursing Care

- Long-term care insurance card
- Physical Disability Certificate
- Walking stick
- Glasses
- Nursing care food
- Dentures (including cleaner)
- Adult disposable underwear
- Absorbent pads
- Hearing aid

Disaster Preparedness for Women

- Sanitary products
- Panty liners
- Sanitary shorts
- Opaque trash bags
- Hair ties / Hair clips
- Comb / Brush
- Hand mirror
- Cosmetics
- Skin care products
- Multi-functional poncho